

## Tips to prevent Credit Card Fraud

### Do's

- Place your signature on the reverse of the card immediately upon receipt, it validates that you are a true cardholder.
- Please ensure Pan Asia Bank Credit Card welcome kit is in a sealed condition when it's delivered if not kindly notify us immediately.
- If your card is lost ,stolen or fraudulently used please ensure its reported immediately to our 24 X 7 Call Centre on 011 4667222
- Keep your card safe and treat it the same way as you treat your cash.
- Verify the transaction amount on the transaction slip before you place your signature when you complete a transaction.
- Always ensure the card is swiped in your presence at a Merchant location.
- Ensure your mobile number is updated and registered with us to receive transaction alerts.
- Keep us informed promptly on any changes on correspondence address and contact details.
- Please check your statement monthly and notify us immediately on the unrecognized transactions.
- Cut the card into four pieces before disposal at the time of renewal/up gradation/cancellation.
- Please get your card replaced when it's used in a high risk country by contacting our Call Centre.
- Inform the Bank if you do not receive your monthly statement.
- Please keep us informed about your overseas travel plans ✈️ prior to departure. This will assist us to monitor your credit card transactions in order to minimize suspicious attempts on the card.

### Don'ts

- Please do not handover your Credit Card to anyone, even if he /she claim to represent the Bank.
- Don't leave your cards unattended anywhere.
- Don't lend your card to anyone to perform transactions on behalf of you.
- Do not disclose your full Card Number, Expiry Date and CVV value to anyone.
- Do not write Credit Card Personal Identification Number (PIN) on the card, or on a paper carried along with your Credit Card.
- Do not share your PIN with anyone.
- Do not use your Card in unsecured websites. A secured website address will have **https://** as prefix and also ensure for a lock icon  in the status bar of your web browser; this icon indicates that the website is using an encryption technology when transmitting sensitive data.
- Never give a photo copy of the front and reverse side of your Credit Card to anyone.